




Steps for Account Opening of RHB Pro Savings Account-I

Step 1: Download our **RHB eQMS**  from the Apple App Store or Google Play Store by clicking <https://www.rhbgroup.com/qms/index.html>. Alternatively, you may also scan the QR code.



Step 2: Set an appointment for your account opening through the RHB eQMS. Refer to **Appendix A** for the step by step guide on how to set an appointment.

We encourage using this app to setup your appointment instead of walk-in without appointment to mitigate potential delay and long queue for your account opening experience.

Step 3: Visit your selected RHB branch as per your appointment (as per Date & Time selected) to open an account.

Note:

-If you are **age 18 and above**, please bring along your original **Identification Card/Passport** together with your **Letter of Offer** from the University

- If you are **age 18 and below**, please bring your original **Birth Certification** together with your **Letter of Offer** from the University. You need to be accompany by your parents or guardian during the account opening process.

- No deposit amount is required during account opening.

Step 4: Please ensure you keep the slip of the account opening for your reference and future use. If you are applying for PTPTN loan, you may use the account number created for you under this newly opened Pro-Savings Account-i.

Step 5: Your MySiswa Debit Card will be printed and distributed to you by your respective University. Please be guided by announcement from your respective University. The MySiswa Debit Card-i/ “Kad Prihatin Siswa” will be in an inactivated state and unusable for any banking transaction until fulfillment of step 6.

Step 6: Please bring along your MySiswa Debit Card-i/ “Kad Prihatin Siswa” and your original Identification Card/Passport during your Card Activation & Account Linkage at campus. The date for your Card Activation & Account Linkage will be announced by your respective University.

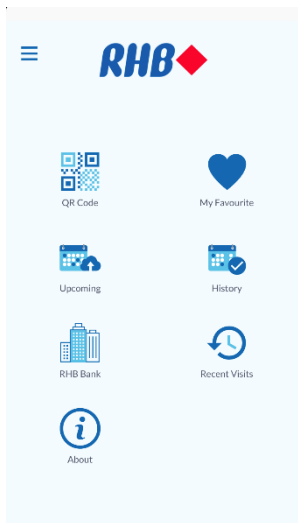
Only upon completion of this step that you may start conducting transaction with your MySiswa Debit Card-i/ “Kad Prihatin Siswa”.



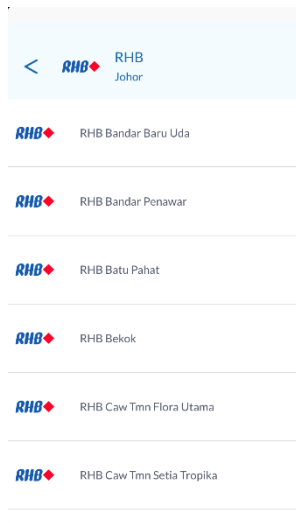
Appendix A

Steps on how to book your appointment with RHB eQMS.

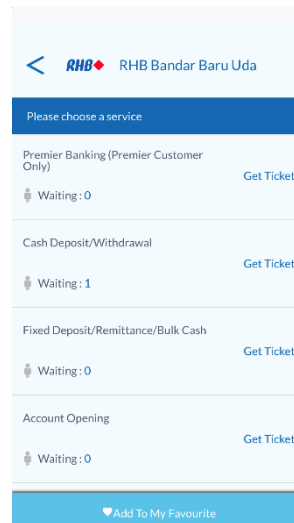
Step 1: Select on 'RHB Bank'



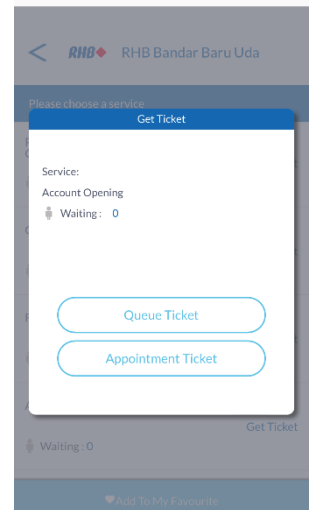
Step 2: Select on the desired State and Branch location



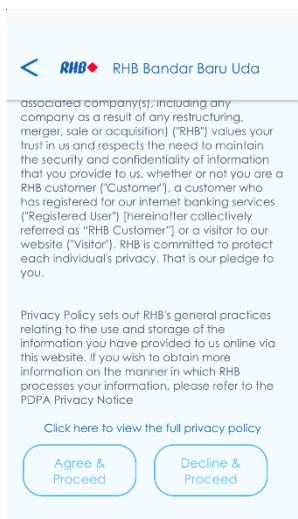
Step 3: Click on 'Get Ticket' under Account Opening



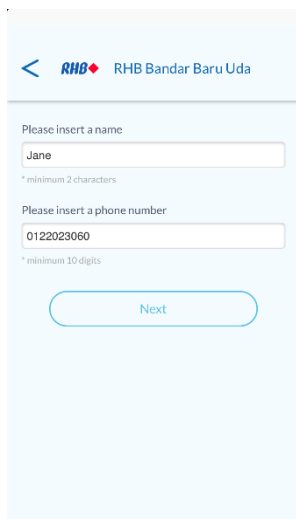
Step 4: Select on 'Appointment Ticket' to make your appointment



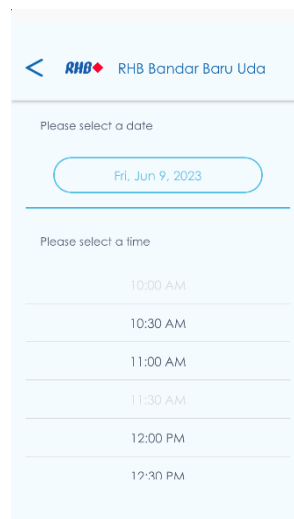
Step 5: View and agree to our Privacy Policy to proceed



Step 6: Fill in your name and phone number



Step 7: Select on your desired date and time



Step 8: Click 'Issue' once you have arrived at the branch during your appointment

