

Steps for Account Opening of RHB Pro Savings Account-I

Step 1: Download our **RHB eQMS** real from the Apple App Store or Google Play Store by clicking <u>https://www.rhbgroup.com/qms/index.html</u>. Alternatively, you may also scan the QR code.



Step 2: Set an appointment for your account opening through the RHB eQMS. Refer to **Appendix A** for the step by step guide on how to set an appointment.

We encourage using this app to setup your appointment instead of walk-in without appointment to mitigate potential delay and long queue for your account opening experience.

Step 3: Visit your selected RHB branch as per your appointment (as per Date & Time selected) to open an account.

Note:

-If you are **age 18 and above**, please bring along your original **Identification Card/Passport** together with your **Letter of Offer** from the University

- If you are age 18 and below, please bring your original Birth Certification together with your Letter of Offer from the University. You need to be accompany by your parents or guardian during the account opening process.

- No deposit amount is required during account opening.

Step 4: Please ensure you keep the slip of the account opening for your reference and future use. If you are applying for PTPTN loan, you may use the account number created for you under this newly opened Pro-Savings Account-i.

Step 5: Your MySiswa Debit Card will be printed and distributed to you by your respective University. Please be guided by announcement from your respective University. The MySiswa Debit Card-i/ "Kad Prihatin Siswa" will be in an inactivated state and unusable for any banking transaction until fulfillment of step 6.

Step 6: Please bring along your MySiswa Debit Card-i/ "Kad Prihatin Siswa" and your original Identification Card/Passport during your Card Activation & Account Linkage at campus. The date for your Card Activation & Account Linkage will be announced by your respective University.

Only upon completion of this step that you may start conducting transaction with your MySiswa Debit Card-i/ "Kad Prihatin Siswa".



Appendix A

Steps on how to book your appointment with RHB eQMS.



Step 5: **View and agree** to our Privacy Policy to proceed

< RHB + RHB Bandar Baru Uda

associated company(s); including any company as a result of any restructuring, merger, sale or acquisition ("RHB") values your fust in us and respects the need to maintain the security and confidentiality of information that you provide to us, whether or not you are a RHB customer ("Customer"), a customer who has registered for our internet banking services ("Registered User") [hereinafter collectively referred as "RHB Customer"] or a visitor to our website ("Visitor"). RHB is committed to protect each individual's privacy. That is our pledge to you.

Privacy Policy sets out RHB's general practices relating to the use and storage of the information you have provided to us online via this website. If you wish to obtain more information on the manner in which RHB processes your information, please refer to the PDPA Privacy Notice

Click here to view the full privacy policy

 Agree &
 Decline &

 Proceed
 Proceed

Step 6: Fill in your **name** and **phone number**

| < RHB ← RHB Bandar Baru Uda |
|------------------------------------|
| Please insert a name |
| Jane |
| * minimum 2 characters |
| Please insert a phone number |
| 0122023060 |
| * minimum 10 digits |
| Next |
| |
| |
| |
| |

| < |
|----------------------|
| Please select a date |
| Fri, Jun 9, 2023 |
| Please select a time |
| |
| 10:30 AM |
| 11:00 AM |
| |
| 12:00 PM |

12:30 PM

Step 7: Select on your

desired date and time

Step 8: Click '**Issue**' once you have arrived at the branch during your appointment

| RHB Bank RHB Bandar Baru Uda | |
|---------------------------------|---|
| Date Time Service | 9 Jun, 2023 10:30 AM Account Opening |
| Please click t | the Issue button when you are at the branch. I looking forward to serve you. Thank you |
| | |
| | |